



TicketGuardTM
Citation Protection Plans



Subscription Terms & Plan Restrictions



Billing

TicketGuard, L.L.C. will process payment of the monthly Citation Protection Plan subscription as a recurring charge to the debit/credit account provided when subscribing to the Citation Protection Plan. Billing occurs every 30 days for a period of 12 thirty-day cycle periods. TicketGuard Citation Protection Plan subscription may be cancelled at any time without penalty or further obligation. TicketGuard Citation Protection Plan subscribers may elect not to have a recurring charge applied to any provided debit/credit account(s), simply contact TicketGuard Subscriber Services and request to independently submit payment(s) regarding a Citation Protection Plan monthly subscription.



Secure Payment Processing

TicketGuard, LLC. utilizes secure third-party payment processing to process all TicketGuard Citation Protection Plan monthly subscriptions. There is no other payment processing alternative.



Cancellations

TicketGuard has a No Penalty / No Further Obligation policy in the event a subscriber decides to cancel a Citation Protection Plan™ subscription. A subscriber may cancel a Citation Protection Plan at any time desired. Once a Citation Protection Plan is canceled TicketGuard will no longer pursue a monthly subscription cost from your debit or credit card. You may at anytime again in the future subscribe to a new Citation Protection Plan with TicketGuard without prohibition or restriction due to prior cancellation. To cancel a Citation Protection Plan subscription by simply visiting our website, log into your Account and cancel your Citation Protection Plan subscription.



Citation Claim Payment Terms & Restrictions

Online Claim Submission: TicketGuard, LLC requires that any and all submissions for payment of traffic citation fine(s) be submitted via your smartphone, tablet or computer. Submit citation claims online at www.TicketGuardUSA.com. From the menu select the Submit Citation

Claim button and complete the claim form and submit photo images of the front and backside of your traffic ticket received. TicketGuard will only process claims that are submitted per our policy. Only citation fines that are obtained after a Citation Protection Plan subscription is activated (activation occurs 24 hours after subscribing) will be eligible to be processed.

TicketGuard requires a Citation Protection Plan to be subscribed a minimum of 24 hours before protection payment coverage is available. You must have a subscription to a Citation Protection Plan a full 24 hours before you obtain any type of citation offense in order to be eligible for TicketGuard, LLC. to process and fulfill payment of such submitted citation fine claim per our terms of service. TicketGuard, LLC. reserves the right to deny payment of any submitted citation fine claim for any reason deemed necessary.



Claim Verification: In order for any citation fine to be paid by TicketGuard, LLC. Our staff must first verify that the submitted information regarding the obtained citation is actually true and legitimate. TicketGuard reserves the right to take up to 30 days to process and make payment of any citation fine claims, however, typically it is our protocol to fulfill payment on or before the due date indicated on your traffic citation by the agency or municipality that issued the citation fine. TicketGuard, LLC. will not submit payment of traffic or parking ticket fines beyond the indicated due date on the submitted traffic citation issued to you. All submitted claims must meet our policy and terms per TicketGuard, LLC. approved violations listed within the subscription plan selected.



Citation Fine Payment:

Payment of citation fine(s) will not be made directly to Citation Protection Plan subscriber(s). Payment(s) will only be made to the proper court or designated receiving agency that issued the applicable citation fine or authorized to receive fine payment(s). If it is discovered or determined that a subscriber has submitted fraudulent information in attempt to deprive TicketGuard, LLC. monetarily via citation fine claim(s) or any other variation thereof, TicketGuard, LLC. will pursue legal action against that subscriber and any accomplice(s) real or entity. In the event a particular citing agency, department, or court office cannot accept third party payment(s) of any traffic citation fine(s) on behalf of a cited individual due to applicable town, city, county or state law or other stipulated bylaws or regulation(s) or if a partial payment of the fine is required, for example: If you receive a speeding ticket fine for a covered violation but the fine amount exceeds the fine cap amount stipulated within your subscription such as a \$100 cap amount but your fine is \$110 TicketGuard will provide the \$100 fine payment funds directly to you via ACH deposit prior to your citation fine due date and you will be responsible for the remaining \$10 to pay the fine amount in full. Citation fine payment funds will be processed and rendered once verification has been made that the final fine amount is due. TicketGuard subscribers may still be required to appear at any necessary court hearing(s) applicable to the cited violation before the final judgement and fine is determined. If a TicketGuard subscriber is required to render payment of any submitted and accepted citation fine claim on the actual final payment due date or directly following a court or an agency hearing process before TicketGuard, L.L.C. is able to actually provide citation fine payment funds then such funds shall serve as

reimbursement to the TicketGuard subscriber provided the citation violation is approved per our policy TicketGuard, L.L.C. will provide citation fine funds or reimbursement to the TicketGuard subscriber. TicketGuard, L.L.C. will not be held liable for any late fee charges regarding citation fine payments. TicketGuard subscribers who receive direct payment(s) of citation fine claim(s) will not hold TicketGuard, L.L.C. responsible for any applied court costs, processing costs, late fees, surcharges, reinstatement costs, suspensions, revocations, towing/impound charges, vehicle boot devices or any type of vehicle immobilization device, or any other penalties or assessments that may occur as a result of receiving a traffic citation fine or the voluntary nonpayment of such traffic citation fine or the voluntary nonpayment of such traffic citation fine after receiving direct payment funds from TicketGuard, L.L.C. towards such traffic or parking citation fine(s).



72-Hour Claim Submission Deadline: Generally,

TicketGuard wishes to make citation fine payments in a timely manner pursuant to the due date period stipulated by the issuing agency and/or law enforcement entity which has proper jurisdiction over the suspension or other penalty against a TicketGuard subscriber's valid driver's license. TicketGuard requires subscribers to submit citation fine claims via smartphone or online within 72 hours of receiving a citation fine in order for TicketGuard to begin the processing period. If a citation fine claim is not submitted within the 72 hour period resulting directly after the citation is obtained, TicketGuard will not process the citation fine claim and deny payment of that particular citation fine claim.



Valid Submissions: TicketGuard requires that citation fine claim(s) be submitted within the stated 72-hour period of being issued any citation fine. TicketGuard allows for submission of citation fine claims 24 hours per day, 7 days per week annually. TicketGuard considers Claim Submission valid only if the claim is submitted via the TicketGuard website and the Claim Submission section. TicketGuard does not accept citation claims submitted via email, text, mail delivery, or telephone communication.



No Refund Policy

All Citation Protection Plan monthly subscription payments are nonrefundable as all sales are final.



Citation Protection Plan Subscription Eligibility

TicketGuard provides its Citation Protection Plan subscription to licensed drivers throughout the United States. In order to be eligible to subscribe to the Citation Protection Plan you must currently have a valid state issued drivers' license. TicketGuard requires that all subscribers be of minimum age of 18 and have at least an intermediate driver's license. Individuals who have driving permits (beginners permit) cannot qualify to enroll as a TicketGuard subscriber nor subscribe to the TicketGuard Citation Protection Plan nor if the state or U.S. territory that issued the license

requires that an adult or someone having a valid regular/permanent driver's license accompany the individual while driving or operating a motor vehicle.

Nor shall any adult that has a state issued or U.S. territory issued beginners permit authorizing use and operation of a motor vehicle or motorcycle or moped be qualified to enroll or be included as a subscriber to the TicketGuard Citation Protection Plan. ***However**, individuals over the age of 18 that have a current valid state issued or U.S. territory issued driver's license or motorcycle/moped license that may have curfew or nighttime driving restrictions may qualify as TicketGuard subscribers and also be allowed to subscribe to the TicketGuard Citation Protection Plan. In order to subscribe to the TicketGuard Citation Protection Plan, you must be 18 years of age or older. Anyone under 18 years of age cannot personally agree to the terms of any TicketGuard Citation Protection Plan. To qualify for benefits and Citation Protection Plan coverage, minors (anyone under 18 years of age) must have a parent or guardian activate a Citation Protection Plan subscription on their behalf and in doing so, as parent or guardian, assume responsibility and concur with all TicketGuard Citation Protection Plan terms and restrictions applicable and regarding the included minor. TicketGuard Citation Protection Plan subscription and subscribership offered through www.TicketGuardUSA.com are only offered to U.S. citizens residing in the forty-eight contiguous States, Hawaii, and Alaska, as well as U.S. Citizens residing in the U.S. territories of the U.S. Virgin Islands and Puerto Rico. TicketGuard reserves the right to refuse or cancel the Citation Protection Plan subscription of any person or entity for any reason deemed necessary at any time.



Limited Time Free Offers:

TicketGuard, L.L.C. reserves the right to modify or end at any time any free offer(s). Furthermore, TicketGuard, LLC. reserves the right to end at any time the 30-days free offer regarding the Citation Protection Plan subscription. **PLEASE BE ADVISED:** In the event you submit a Citation Fine Claim during the current 30-Days Free promotional offer, TicketGuard will process immediately your selected Citation Protection Plan subscription monthly subscription cost. In the event TicketGuard is unable to process the monthly subscription cost TicketGuard will not process your submitted Citation Fine Claim. In the event you do not submit a Citation Fine Claim during the 30-Days Free promotional offer you will not be charged for your first 30-days of your TicketGuard Citation Protection Plan subscription.



E-mail Confirmations:

TicketGuard requires all Citation Protection Plan subscriptions be subscribed to with a valid e-mail address so that TicketGuard will have an effective means of communicating with subscribers. TicketGuard uses email communication to inform new subscribers that their subscription has been successfully or unsuccessfully processed and to confirm subscription to the Citation Protection Plan. TicketGuard will also e-mail subscribers confirmation of monthly subscription payment processing as well as confirmation of submission and verification of the processing of citation fine claim(s). Once TicketGuard has processed and paid a valid subscriber citation fine claim(s), TicketGuard will e-mail the subscriber confirmation of

the payment as well as any verification information and documents supplied by the law enforcement agency or authority that issued the citation fine. Anytime a subscriber submits a citation fine claim a valid e-mail address is required, failure to provide an e-mail address will result in nonprocessing of the submitted claim. If at any time TicketGuard experiences discrepancies regarding a subscriber's citation protection plan or experiences issue(s) regarding process of debit/credit account information, TicketGuard will contact subscriber(s) via email or telephone in order to resolve any issues. TicketGuard requires subscribers to visit www.TicketGuardUSA.com and update e-mail/telephone contact information if changes occur via the Subscriber Portal. TicketGuard exempts itself from the responsibility of periodically requesting subscribers to update e-mail or telephone contact information it is the accepted responsibility of the TicketGuard subscriber to update pertinent data as needed. **In the event TicketGuard cannot contact a subscriber who has submitted a citation fine claim during the processing period TicketGuard reserves the right to deny payment of that particular citation fine claim due to inability to properly verify and/or confirm claim submission or other clarification(s).**



Claim Submission Policy & Term

TicketGuard is proud to be the first company of its kind to offer such a unique and innovative monthly subscription plan. It is our daily mission to protect our subscribers with the benefits of the TicketGuard Citation Protection Plan® subscription, however, to properly serve all enrolled

subscribers equally, TicketGuard implements a claim submission policy regarding the Citation Protection Plan subscription.

The TicketGuard Citation Protection Plan® subscription allows up to 4 citation fine claims per 12-month period starting from subscription activation. Subscribers cannot allow another subscriber to submit a citation fine claim under their name nor their behalf. Each subscriber is allowed up to 4 citation fine claims during a 12-month period. TicketGuard reserves the right to cancel any Citation Protection Plan subscription due to subscriber driving behavior or propensity to receive citation fines.

TicketGuard reserves the right to deny payment of any citation fine claim for any reason deemed necessary especially if abuse of service occurs or if fraud on behalf of the subscriber is suspected. TicketGuard reserves the right to cancel any Citation Protection Plan subscription and deny any submitted citation fine claim(s) if fraud is suspected.



Types of Citation Violations Covered?

TicketGuard Citation Protection Plan provides comprehensive plan coverage to our enrolled subscribers. TicketGuard realizes that drivers can receive citation fines for a large variety of common offenses and offenses not so common. TicketGuard takes the guesswork out of the equation. Below are the TicketGuard Standard Citation Protection Plan subscription features and the TicketGuard Premium Citation Protection Plan subscription features:



TicketGuard Citation Protection Plan –

STANDARD

\$19.99 recurring monthly subscription cost. Subscribers are allowed to cancel the Citation Protection Plan subscription at any time without penalty. Plan subscription is required before any citation fine is received to receive benefit of any citation fine payment

What's included? The Standard TicketGuard Citation Protection Plan monthly subscription provides fine coverage for the listed parking, traffic, and speeding ticket fines.



Parking tickets (metered fines only)	coverage up to \$35
Parking boots (boot removal fee only)	coverage up to \$50
Seatbelt violation (adult)	coverage up to \$15
No Driver's License on Person	coverage up to \$25
Red Light Camera violation (camera issued only)	coverage up to \$50
Failure to Stop at Stop Sign	coverage up to \$50
Texting While Driving (standard)	coverage up to \$50
Failure to Use Turn Signal	coverage up to \$50
Failure to Obey Traffic Light	coverage up to \$50
Improper Lane Change	coverage up to \$50
Speeding (6-10 mph over posted limit)	coverage up to \$75
Toll Violation (initial toll fee only)	coverage up to \$7

***No other citation offenses covered.**

TicketGuard Citation Protection Plan – PREMIUM

\$29.99 recurring monthly subscription cost. Subscribers are allowed to cancel the Citation Protection Plan subscription at any time without penalty.

What's included? The Premium TicketGuard Citation Protection Plan monthly subscription provides fine coverage for the listed parking, traffic, and speeding ticket fines.



Parking tickets (metered fines only)	coverage up to \$45
Improper Parking	coverage up to \$75
Illegal Parking	coverage up to \$75
Parking boots (boot removal fee only)	coverage up to \$65
Seatbelt violation (adult)	coverage up to \$35
No Driver's License on Person	coverage up to \$25
Red Light Camera violation (camera issued only)	coverage up to \$75
Failure to Stop at Stop Sign	coverage up to \$65
Texting While Driving (standard)	coverage up to \$65
Failure to Use Turn Signal	coverage up to \$65
Illegal Turn	coverage up to \$75

Failure to Obey Traffic Light	coverage up to \$75
Improper Lane Change	coverage up to \$75
Speeding (6-10 mph over posted limit)	coverage up to \$75
Speeding (11-14 mph over posted limit)	coverage up to \$100
Speeding (15-18 mph over posted limit)	coverage up to \$150
Speed Camera (excludes school zone violations)	coverage up to \$75
Cruising (excluding street racing)	coverage up to \$75
Following too Closely	coverage up to \$75
Toll Violation (initial toll fee only, no additional costs)	coverage up to \$17

***No other citation offenses covered.**



Other Citation Violations Not Covered

Street Racing, Intersection Blocking, Reckless Driving, Drunk driving offenses/citations(DUI), child safety/seat belt violations, towing/impound fees, accident related citations (e.g. hit and run), criminal act citations (e.g. speeding to elude law enforcement), vehicle abandonment/illegal parking residential (e.g. illegal parking in a residential/commercial area abandoned vehicle), various parking related violations, expired tag/registration, driving without insurance, emissions violation, driving under suspension, court costs (fees, surcharges, any other related cost), failure to yield/stop for

stopped school bus, reckless driving, driving in wrong direction, leaving scene of accident/property damage, Super Speeder citations over 18+mph, tailgating, unauthorized racing, blocking traffic, aggressive driving, vehicle mechanical violations (e.g. improperly functioning turn signal(s), brake lights, license plate light), unlawful vehicle modifications, window tint violations, motorcycle helmet violations, transporting oversized load, illegal use of HOV/carpool lane, commercial trucks, tractor trailer violations.



Abuse of Service

TicketGuard, LLC. reserves the right to cancel without warning any TicketGuard Citation Protection Plan subscription due to consistent filing of citation fine claims on a period-to-period basis. e.g. TicketGuard, LLC. may cancel a Citation Protection Plan subscription due to four (4) periods of consecutive citation fine claim submissions by any subscriber. However, this rule is considered by TicketGuard, LLC. on a case-by-case basis and applied at the discretion of TicketGuard, LLC. * ninety (90) days constitutes one period per TicketGuard Citation Protection Plan Terms.



Parking Tickets

TicketGuard, LLC. does not provide payment towards any associated court/agency costs or fees occurring as a result of being issued a parking citation. TicketGuard, LLC. will only provide payment towards the cited fine amount per our terms. Furthermore, the vehicle that is issued the applicable parking citation fine must be registered to the TicketGuard subscriber submitting the parking citation fine claim or the TicketGuard

subscriber must be listed as an authorized driver on the valid auto insurance policy applicable to the cited vehicle. If the TicketGuard subscriber operates a rental vehicle and receives a parking citation fine, the subscriber is required to submit a copy of the vehicle rental agreement indicating that the subscriber was the principal renter of the vehicle cited the fine. If the TicketGuard subscriber is not the principal renter of the cited vehicle TicketGuard, LLC. will not process payment of the submitted claim. TicketGuard, LLC. will require verification proof via email during the processing phase of the submitted parking citation fine claim.



Parking Boot Fines

TicketGuard, LLC. allows subscribers to submit one (1) parking boot fine claim per ninety (90) day cycle period. TicketGuard, LLC. will pay up to \$65 towards a parking boot fine based on selected plan subscription.

TicketGuard, LLC. provides payment of parking boot fine(s) related to general parking violations applicable only to general public parking facility property (such as parking spaces and garages open to public and requires parking fee to be submitted to park on the property hourly, or general parking space located on public streets limited only to shopping, restaurant, or business parking zones. TicketGuard, LLC. does not allow parking boot claims related to overnight parking, abandoned vehicle, parking boot applied due to non-payment of citation(s). TicketGuard, LLC. provides **reimbursement** of your submitted parking boot fine claim. TicketGuard, LLC. will either provide reimbursement via bank ACH or Stripe processing within 20 business days beginning from the date of your submitted claim

regarding the parking boot fine. TicketGuard, LLC. does not provide payment of parking boot fines related to any other citable parking violations nor non-payment of previous parking or traffic citations that may cause the placement of any parking boot device onto your vehicle. TicketGuard, LLC. will not provide payment towards any associated court/agency costs, fees, including late fees, or judgements. TicketGuard, LLC. will only provide payment towards the flat rate applied for the parking boot removal.

TicketGuard requires that TicketGuard subscribers submit parking boot fine claims within 72 hours of the parking boot being placed on their applicable vehicle. The vehicle that is booted must be registered to the TicketGuard subscriber or the subscriber must be listed as an authorized driver of the vehicle as indicated via vehicle state tag number, auto/vehicle insurance documentation, TicketGuard, LLC. will require verification proof via email or fax during the processing phase of the submitted reimbursement claim.



Red Light Intersection Camera Fines

TicketGuard, LLC. provides up to **\$75** (depending on plan selected) towards red light intersection camera fine claims submitted by TicketGuard subscribers. TicketGuard, LLC. requires that subscriber(s) submit red light intersection camera fine claims within 72-hours of physically or digitally receiving the applicable citation. TicketGuard, LLC. understands that most agencies may take up to 15 business days to inform drivers via mail of the red-light intersection camera violation. TicketGuard subscribers should submit a claim immediately upon notification of the cited violation.

TicketGuard, LLC. will not accept any claim that has allowed the 72-hour submission period to elapse. TicketGuard, LLC. will verify claim submission compliance via date referencing.



TICKETGUARD, LLC.

1-800-793-7181

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